**Unique Identifier: B7**

**General comments:**

No, didn’t take any actions since the workshop.

**Action 1:**

“Will this explain what immutable means?”

**1)** Yeah because I don’t know what immutable means, I don’t follow it 100%.

**2)** Yes I definitely understand the logic behind it

**3)** Yes

**4)** I do, just because the people who provide the software are from the states and they give very specific instructions so I’m not sure if they would allow us to connect the servers to any external company (cloud service for immutable backups)

**5)** I think it is best to assume the people you are talking to are stupider than you so I think maybe explain the terms at the start.

**Action 2:**

**1)** Yeah I feel like it is probably good advice. I think for every business, it mightn’t be applicable to every business. We do use MFA for credit card payments, but I don’t know where else we could use it really. We send emails, we don’t use any MFA for that maybe we could to be more secure.

**2)** Yes

**3)**

**4)** Yeah, I suppose potential barriers is just trying to identify maybe… it is hard to do it for every business, maybe if you could show how to do it for different businesses. Like what they need it on.

**5)** When you say MFA we all just think of when we’re on our phones and get the notification to log in to something, maybe there is other technology around.

**Action 3:**

Actually when I saw this it reminded me I did do something after the workshop. I contacted the provider and asked could we test the backups. They said they couldn’t because it would delete everything they said to check the hard drive at the end of every night and make sure there has been a backup done every hour at the end of the day so we created a log book for that and we created a reporting procedure as well for this.

**1)** Yeah that’s good advice

**2)** Yeah absolutely

**3)** Yeah

**4)** No potential barriers, possibly someone who is else tech savvy might need more specific instructions on how to test the back ups

**5)** No I don’t think so, I suppose at the workshop there was information on the different types of backups, that was good, telling people the different types of backups they could be using. Maybe examples of exactly what to do.

**Are they tailored to your business?**

**Are there any other cyber risks that you are surprised weren’t in your top 3?**

I was interested in the subject because we had just done renovations and had the idea that a physical network point plugged into each computer would be more secure than all of them put onto the server, I didn’t hear much about this at the workshop. Also if there was anyone in Kerry if they provided a service to say you’re not doing this right, this needs to be done better. I wanted to find this information out at the workshop.

**Any feedback/questions:**

For someone like us who are doing renovations, something you can do infrastructure wise like cables and networks that are more secure. They said to have a physical network point plugged into the back of each computer.